

# **NetSuite®** Implementation Services

Implementing NetSuite for Long Term Success and Value



## Services Snapshot

Centricity Systems offers services for companies evaluating or implementing NetSuite to help them quickly and successfully plan, deploy, train, integrate, and customize NetSuite to their specific needs and enable them to gain long term value and benefits from their solution.

#### **NetSuite Services:**

- NetSuite JumpStart Service
- NetSuite Consulting Services

#### The Right Level of Expertise:

- · Requirements and Planning
- Deployment and Configuration
- Training and Documentation
- Reporting and Custom Workflow
- Scripting and Custom Solutions
- Support and Administration

#### **Related Services:**

- Interim Operations Management
- Custom Integration Services

For more information, contact us at 1-603-589-8473 or email us at csinfo@centricitysystems.com

Savvy companies realize that proper planning and execution are paramount to achieving long term success with any complex technology or initiative. Too often initiatives can fail due to poor planning, leadership, or improper training.

NetSuite's on-demand, integrated business management software is an easy to use solution that offers lower total cost of ownership (TCO) that can be implemented significantly faster than similar on-premise solutions. More often than not however, companies underestimate the level of planning and effort required to successfully execute and deploy a business-wide solution such as NetSuite. The results can often fall short of expectations, creating frustrated users and incomplete or unused functionality.

Centricity Systems offers services to help companies avoid the complexities and successfully plan, deploy, train, customize, and support NetSuite to gain long-term value and benefits that might not otherwise be possible.

Our NetSuite services offer the right level of expertise to fit your specific needs, from full-scale implementation management to individualized services that complement your in-house skills.



Centricity Systems offers two types of services to support you in your NetSuite implementation:

- NetSuite JumpStart Service
- NetSuite Consulting Services

### NetSuite JumpStart Service

The NetSuite JumpStart Service (NSJS) is designed for companies who are ready to go but lack the resources, time, or specific knowledge to confidently implement the solution in a reasonable timeframe.

The NetSuite JumpStart Service focuses on getting the solution into production quickly, setting up the basic system around your business preferences, working out the initial "must-have" processes that need to be in place, and providing the necessary initial training to administrators and users.

With the NetSuite JumpStart Service, you have peace-of-mind knowing your NetSuite implementation can be up and running quickly so that you can begin benefiting from the solution sooner rather than later.

## **NetSuite Consulting Services**

Centricity Systems' NetSuite Consulting Services are designed to complement the skills you already have in the company, allowing you to "pick and choose" the level of expertise you need based on your budget, situation, or special requirements.

Our NetSuite Consulting Services can be designed for virtually any situation — from full-scale turnkey implementation and management, to planning and deployment, training, customization, support, custom development, and integration with other systems.



Centricity Systems' NetSuite Services are grouped around the standard implementation model\*:

- Plan
- Implement
- Train
- Customize

Process Step	Service Description*
Plan	Centricity Systems will evaluate your needs and requirements and review current processes to develop a change management plan necessary to successfully deploy NetSuite in your business environment. Additionally, we will properly identify the types of NetSuite modules and number of subscription users required for your specific configuration and negotiate with NetSuite to gain the best possible rates and terms for your company.
Implement	Centricity Systems will execute and manage the roll out phases according to plan. Specific functional modules will be properly configured using best practices or agreed preferences. Processes and best practices will be identified, designed, and tweaked to fit your specific business needs. Templates and forms will be setup. All functionality will be tested prior to deployment.
Train	Centricity Systems will provide training to users and administrators of the deployed modules that will typically include both hands-on and classroom presentation style learning. Subsequent to the formal training, Centricity Systems can offer ongoing support to users as they learn the application and processes.
Customize	Centricity Systems offers expertise for customizing modules, forms, reports, and workflow process and automation within the NetSuite environment (e.g. SuiteScript™, SuiteTalk, and NS-BOS).  Additionally, Centricity Systems can develop custom solutions or extend existing functionality to meet your specific needs.

Centricity Systems also offers outsourced Support and Administration services to support your implementation without the need to hire special talent.

<sup>\*</sup> Service deliverables will vary depending on the size, complexity, and number of users and NetSuite modules to be implemented.



#### Contact Us

To discuss how we can help your organization, call us today at 1 (603) 589-8473 or e-mail us at: csinfo@centricitysystems.com

Visit us on the web:

www.centricitysystems.com

#### **About Centricity Systems**

Centricity Systems is an independent consulting firm specializing in helping clients in the effective use of Process and Information technology to solve complex problems, improve operations, and implement streamlined efficiencies in a cost-conscious manner.

The company was founded in 2002 from a long and successful list of experiences spanning 25 years helping companies define, implement, and manage solutions and services that drive business efficiency, high-performance, and shareholder value.

Centricity Systems offers a unique combination of deep industry expertise and broad business operations know-how to offer unparalleled experience and perspective in executing and delivering the highest value and return for clients on every engagement.

The fact that clients continually reengage Centricity Systems for further services is testament to the quality and value that is always delivered.

## Pricing

Centricity Systems offers flexible pricing options depending on your needs and can work with you to fit within your budget or timeframe. Contact us today to discuss your needs and the pricing options available.

## Why Centricity Systems?

What works in a small business does not necessarily work in a large one (and vice versa). Priorities, budget, timetables, and resource skills all play a pivotal role in the successful deployment of any business initiative.

Our NetSuite Services follow a proven set of practices and processes developed from more than 25 years of implementing CRM, ERP, Knowledge systems, and other complex and leading-edge business solutions, as well as extensive experience with NetSuite.

We know what works and what doesn't. Over the years, we have gained a wealth of valuable "lessons-learned" and we use these lessons to improve ourselves and to give you the broadest and deepest range of experience to apply to your implementation.

Our success is due in part to our unique understanding of end-to-end business operations and processes and a deep working knowledge of the NetSuite platform. This unique combination of knowledge and expertise allows us to offer the exact level of services for your requirements, timeline, and budget.

## We work for you! — No conflicts of interest, no compromise

Centricity Systems is an independent consultancy working directly for you! Unlike many NetSuite consultants who are also resellers of the NetSuite application, we do not resell NetSuite or receive any form of compensation from NetSuite, Inc. as a result of promoting, implementing, or supporting their products, subscriptions, or modules.

Simply put, <u>we work for you</u>, not the vendor — No conflicts of interest, no ulterior motives, no compromise.

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